

Membership Cancellation Policy for The LAB



We understand that needs change, and we aim to make the cancellation process as smooth as possible. Please read our policy below:

1. Cancellation Notice

Members may cancel their membership at any time through their account settings or by contacting Marvae via Direct Message or at marvae@leadlifewell.com.

2. Billing & Access

- Cancellations take effect at the end of your current billing cycle. You will retain access to all member benefits until that time.
- No refunds will be issued for partial months or unused time.

3. Renewal Policy

Memberships renew automatically unless canceled at least 24 hours before the renewal date. You can view your next billing date in your account dashboard.

4. Annual Subscriptions

For annual plans, cancellation will prevent auto-renewal for the next term. You'll continue to have access until the current term expires.

5. Rejoining

You're welcome to rejoin at any time. However, we can't guarantee the same rate or offers available at your original time of joining.